

Online ordering policy

Returned merchandise and refund policy

Print Media Group accepts returns if goods are faulty and not fit for purpose. If a return is approved, monies paid online will be refunded directly to the credit card used to purchase the item(s), less an administration charge if applicable. Please refer to your individual client contract for more information.

Delivery policy

Print Media Group's delivery policy is outlined in client contracts. Please consult your contract.

Export or legal restriction(s), if applicable

Not applicable.

Currency of transaction

All transactions are in Australian dollars, unless otherwise stated.

Security capabilities and policy for transmission of payment card details

Print Media Group does not handle credit card information directly. We redirect to ANZ eGate to capture card information on our behalf.

Consumer data/Privacy policy

Order and delivery details are stored securely and are not provided to any third party, unless stated in the individual client contract.

Customer service contact

Print Media Group provides an electronic contact form, in addition to telephone numbers on the Contact Us page at www.pmg.com.au.

Print Media Group address

Our head office address is listed on Contact Us page at www.pmg.com.au.